



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NK/

CA No. Applied For
Complaint No. 257/2023

In the matter of:

Deepak Sharma

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vindo Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Deepak Jain & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 17th August, 2023

Date of Order: 21st August, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 8006286934 at premise sno. H.No. 30, FF, Kh. No. 11, 16, 17/2, 19/2, Gali No. 7, 4th Pusta, Soniya Vihar, Delhi-110094 but respondent rejected his application for new connection due to Mismatch between applied address and existing meter bill address, MCD's NOC or completion and occupancy certificate required.

Attested True Copy

Secretary
CGRF (BYPL)

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2. OP in its reply submitted that the complainant applied for new electricity connection for the first floor at h.No. 30, Khasra no. 11,16,17/2,19/2, Gali No. 7, 4th Pusta, Sonia vihar, Delhi-94. The complainant has filed a GPA and an agreement to sell dated 24.12.2018 in his favour related to the said property. Inspection was carried out at the subject premises on 02.05.2023 and upon inspection it was observed that electricity connection bearing CA No. 150450971 already existed at ground floor of the said property which was registered in the name of Ms. Malti Vashishth for property bearing no. E-1/326, GF, Khasra No. 17&18, Gali No. 7, Pusta 4, Sonia Vihar, Delhi-94. However, the electricity connection was removed on 24.04.2023 from E-1/326 and till date no RO application has been received despite making the payment. Further, the address of right hand and left hand side properties were in sequence of address E-1/326.

It is further added that a deficiency letter dated 03.05.2023 was issued against the request no. 8006286934 thereby informing the complainant that a mismatch in address appear to be existing and a building completion certificate (BCC)/NOC by the MCD. Later the said objection was given up as the property bearing no. E-1/326 as well as house no. 30 were not found in MCD objection list.

3. On hearing dated 01.08.2023, counsel of the complainant submitted Mediation letter no. L/344/18 dated 23.03.2018 confirmed that the plot bearing no. 30 (new no. E-1/326-A, Gali No. 7, IVth Pusta) measuring 32 sq yards in abadi Khasra No. 11,16,17/2 an d19/2, situated at village Sadat Pur, Sonia Vihar, Illaqa Shahdara, Delhi. OP sought time for confirming the said letter.

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4. On final hearing dated 17.08.2023, OP submitted that they are ready to release the new connection to the complainant provided the complainant should file an affidavit regarding address correction mentioning the old address and new address.
5. In view of the above, the complainant is directed to file an affidavit regarding the address correction and mentioning the old address and new address. OP is also directed that after submission of the said affidavit and completion of all other commercial formalities as per DERC Guidelines 2017, should release the new connection to the complainant. OP is also directed to file compliance report within 21 days from the date of this order.
6. In the facts and circumstances the case is dismissed as above.
7. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.


(NISHAT A ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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Attested True Copy


Secretary
CGRF (BYPL)